

Enabling pop-ups in your web browser

MyHub System requires the use of pop-ups to launch eLearning courses and complete some other common activities.

DHS networked computers already have pop-ups enabled. However, you may need to enable pop-ups in your web-browser when logging into the LMS from outside the DHS network.

The following instructions will assist you in enabling pop-ups in the web-browser being used.

Microsoft Edge

1. Open Microsoft Edge
2. Click on the ... dot points in the top right corner of the screen.
3. Select 'Settings'
4. Click 'Site permissions'
5. Find the 'Pop-ups and redirects' and click if it's not "Allowed"
6. Click on the 'Block' radio button
7. Close the window

Internet Explorer 11

1. Open Internet Explorer
2. Select the 'Tools' icon in the top right corner of the screen

3. Select 'Internet options'
4. Click on the 'Privacy' tab and locate 'Pop-up Blocker'
5. Clear the 'Turn on Pop-up Blocker' check box
6. Select 'OK'

Google Chrome

1. Click the Chrome 'Menu' icon in the top right corner of the screen.
2. Select Settings
3. Scroll down and click on 'Show advanced settings'
4. In the 'Privacy' section, click on the 'Content settings' button
5. Scroll down to the 'Pop-ups' section
6. Click on the 'Allow all sites to show pop-ups' radio button
7. Click 'Done'

Mozilla Firefox

1. Click the 'Menu' button in the top left corner of the screen.
2. Select on the 'Options'.
3. Select the Content panel.
4. Locate the 'Pop-ups' section.
5. Clear the 'Block pop-up windows' check box to disable the pop-up blocker.
6. Click 'OK'.

Safari OSX

1. Click on 'Safari' in the top left corner of the screen.
2. Locate 'Block pop-up windows' from the drop down menu
3. Turn off 'Block pop-ups'

Or

1. Click on the 'Safari' drop down menu
2. Choose 'Preferences'
3. Select 'Security'
4. Untick the 'Block pop-up windows'

Safari IOS

1. Click on 'Settings'
2. Click on 'Safari'.
3. Locate the 'General' section.
4. Locate 'Block Pop-ups'